

Good News to Share!

As an affiliated hospital leader, it is important that you are the first to know about news updates that relate to your staff and organization. For this reason, I am sharing an early update with you, which will be more broadly announced soon. *Hospitals within our organization will be transitioning their resuscitation training & certification programs to a new program from a highly trusted and competent source: the American Red Cross.*

Under the new agreement, we are actively working on a plan to ensure a seamless, smooth, and trouble-free transition for each hospital. We know that you will have many questions—and we are here to assist you every step of the way. Right now, you can read the following Q&A to learn more about this exciting news.

Q&A

1. Why did our organization select the American Red Cross Resuscitation Suite program?

Offering the best possible training and education to our staff remains our priority. The resuscitation competency and skills of our staff are important factors in achieving optimal outcomes for patients. After significant due diligence, it became clear that the advantages of transitioning to the new American Red Cross Resuscitation Suite outweighed the alternatives—as we believe it is a better program.

2. How is the Red Cross program different from our current program?

First, let us be clear about what is the same: *the science*. The American Red Cross Resuscitation Suite is consistent with the best science and evidence-based practice historically used in U.S. resuscitation programs. The same science and knowledge is used by everyone, which is derived from the International Liaison Committee on Resuscitation (ILCOR). After successfully demonstrating appropriate knowledge and skills, certification is achieved and a digital certificate is issued – as everyone has grown accustomed to receiving. There are, however, key advantages to the American Red Cross, which are highlighted in the next question/answer.

3. What are the advantages of the Red Cross Resuscitation Suite program?

In short, the new Red Cross Resuscitation program has *many* new capabilities and features that make it more advanced, user-friendly, and modern.

- It incorporates adaptive learning with pre-assessments, facilitating more impactful, personalized learning plans with targeted competency development. If the healthcare professional is already knowledgeable, he/she may save valuable time and appreciate the smarter and more efficient approach to certification.
- Award-winning manikins, Braydon Pro, from Innosonian American will be provided. These manikins incorporate an innovative visual feedback mechanism, which shows visible blood flows to the brain (*directly from the manikin in real time*) when resuscitation skills are accurately used.

- In addition to the feedback provided directly from the manikin itself, instantaneous feedback regarding the depth and rate of compressions, among other things, is made available through interactive, real-time graphs on an iPad.
- iPads are included with Innosonian manikins.
- The didactic segment of the Red Cross program incorporates realistic videos of real healthcare professionals in actual hospitals, which adds to the credibility and efficacy of actual concerns during a resuscitation event.
- *Practice makes perfect*, so the Red Cross program comes with an “interval” capability whereby you can adjust the frequency of skills training to any level, for any individual or group of individuals, for as many times as you like. This level of flexibility is only available from the Red Cross program.

4. Will our learning activities and records of employees’ Red Cross training be kept/recorded in the HealthStream platform in exactly the same way?

Yes. The transition will be seamless.

5. Will the assignment features be the same with the Red Cross program as the AHA program?

The assignment features will be similar, but with added features and capabilities—as described in the response to question #3.

6. Does our written policy (as it is right now) allow us to accept both the Red Cross and AHA credentials? If not, how should we go about updating it?

All hospitals should soon include in their written policy the ability to accept the credential from the American Red Cross Resuscitation program, if it is not already included.

7. Who will be contacting me at corporate with more details about the transition / rollout for my facility?

Jeannine Leard is coordinating the rollout efforts for Ardent Health Services. Her primary contact is with the facility lead identified by the CNO.

8. Who can I contact at corporate if I have questions about the new program?

Jeannine Leard at jeannine.leard@ardenthealth.com

9. Is there a distribution plan for manikins and equipment purchased by the organization to support the American Red Cross Resuscitation program?

- Manikin sets will be delivered in time for training in each market.

10. Does the American Red Cross Resuscitation Program offer any CE Credit for the learner?

- Yes, completing the American Red Cross Resuscitation Program does provide the learner with continuing education credit. The first learning activity in a BLS, ALS or PALS curriculum is to verify profile information. This verification allows CE credit to be applied to an active license within the student’s profile. The licenses(s) currently in the student profile will be listed for the student to view, verify, edit, or add a new license. Additionally, respiratory therapists now qualify for CE Credit based upon the Red Cross Resuscitation certification.

11. Are learners able to utilize the Laerdal (HeartCode) manikins for their skills validation with the Red Cross Resuscitation program?

- The Red Cross Resuscitation Solution was specifically designed to integrate with the Innosonian Brayden Pro manikin. Learners will need to complete their skills validation using these manikins which are provided with your Red Cross program. At this time, the Red Cross Resuscitation solution does not integrate with the Laerdal HeartCode manikins.